

Manager Checklist for New Hire Employees

BEFORE your new hire employee starts

- Complete the hiring form and send it to <u>HumanResources@ben.edu</u> within 5 days of their start date.
 - o Lisle Hiring Form
 - o Mesa Hiring Form
- □ I.T. items completed (which can be found on the space authorization phone number, key card access (put under special notes), network access, etc.). *This form cannot be completed until you receive your employee's credentials.
 - o Form to complete: User Access Request Form
 - Form to complete: <u>Space request</u> (must be on BenU Network to access)
- □ Notify <u>HumanResources@ben.edu</u> with the following information:
 - PeopleSoft access cloned to whom?
 - Does the new employee require network access (department share drive, another user's mailbox)?
 - o Does the new employee require a laptop or a desktop?
 - New or existing telephone number?
- □ Complete a training schedule and plan for the first week (or longer).
 - Form to complete: <u>Training Plan Template</u>
- □ Prepare for your new employee
 - Workspace (clean & ready with any necessary office supplies)
 - o Welcome note
 - Team directory information (department phone numbers, etc.)
 - Order placed for business cards Click Here
 - o Order placed for name tag Click Here
 - Mentor or training buddy assigned (prep and speak to Mentor\Buddy)
 - Key request (contact facilities) Click Here
 - Does this employee need a Cell Phone Allowance? If so, contact the business office.
 - Does this employee need a Pcard? If so, contact the business office.
- Go over with the department/team the plans for the new employee
 - o Designate a buddy/mentor to show them the "ropes".
 - Go over the training plan
 - o Discuss expectations for the department regarding the new hire.

AFTER your new hire employee starts

Onboarding a new employee is an important part of the retention process and can set the tone for the department and university's operations. Making an employee feel welcomed and a part of the BU family is a part of our Benedictine Hallmark of hospitality.

- □ What to go over with your new employee (one on one)
 - Job Description
 - o Training plan
 - Expectations as their manager
 - Timesheet/Synerion how the department handles time off requests
 - o If they need to call in sick how to do so (email, phone call, text, etc.)
 - o Department hours/Work Schedule
 - o Discuss Casual Business Attire
 - o General department culture
 - At the end of the day Check in for a first-day status. Take this time to ask for feedback or answer any remaining questions they may still have.
- Peer Mentor/Buddy (can go over the following)
 - o How to send and receive campus mail
 - o Department email lists
 - How to look up someone's phone number in the BU directory
 - o Break areas, kitchen, restrooms, stairs, elevators, etc....
 - o Supply areas
 - Pertinent building information (AED Machines, Fire Exits, and Evacuation meeting place)
 - o Setup Voicemail and Printer
- □ What to go over with your new employee (whole team/department)
 - o Introduction to the team
 - Consider a team lunch
 - Team building gathering
 - Take a moment to discuss department goals