Benedictine University
Financial Aid

Exit Counseling Instructions

All borrowers of Federal Direct Subsidized and/or Unsubsidized Loans are required to complete an online exit loan counseling session.

The Exit Counseling session will provide you with important information regarding your student loans:

- When repayment begins
- How much you will repay
- Who you will make your student loan payments to
- What to do if you can't make you loan payment

You can fulfill this requirement for Federal Direct Loans online at:
Complete Exit Counseling

You will need the following information:

- Social security number
- Driver's license number
- Name/Address/Telephone number of 2 references
- Department of Education FSA ID (if you do not have an FSA ID, click here)

You will be guided through the exit interview process. After you have completed the exit interview, a confirmation page will be sent you (keep for your records) and to the Office of Financial Aid.

We encourage you to contact your servicer or lender with any specific questions regarding your loans and repayment. To determine who your servicer or lender is, how much you borrowed, and other information regarding your student loans, you can visit studentaid.gov. You will need your FSA ID to gain access to this information.

Please complete this requirement as soon as possible. If you have any questions, email us at financialaid@ben.edu.

Click on this link for further information on Federal Direct Loan Exit Counseling Guide.