

## NOTE FOR STUDENTS RESIDING IN TEXAS:

If the complaint cannot be resolved after exhausting the institution's grievance/complaint process, current, former and prospective students may initiate a complaint with the Texas Higher Education Coordinating Board (THECB) by sending the required forms either by electronic mail to [StudentComplaints@theccb.state.tx.us](mailto:StudentComplaints@theccb.state.tx.us) or by mail to:

Texas Higher Education Coordinating Board  
Office of General Counsel  
P.O. BOX 12788  
Austin, Texas 78711-2788

The required forms are located at:

<http://www.theccb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9>

Rules governing student complaint procedures are located at:

[http://texreg.sos.state.tx.us/public/readtac\\$ext.ViewTAC?tac\\_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y](http://texreg.sos.state.tx.us/public/readtac$ext.ViewTAC?tac_view=5&ti=19&pt=1&ch=1&sch=E&rl=Y)