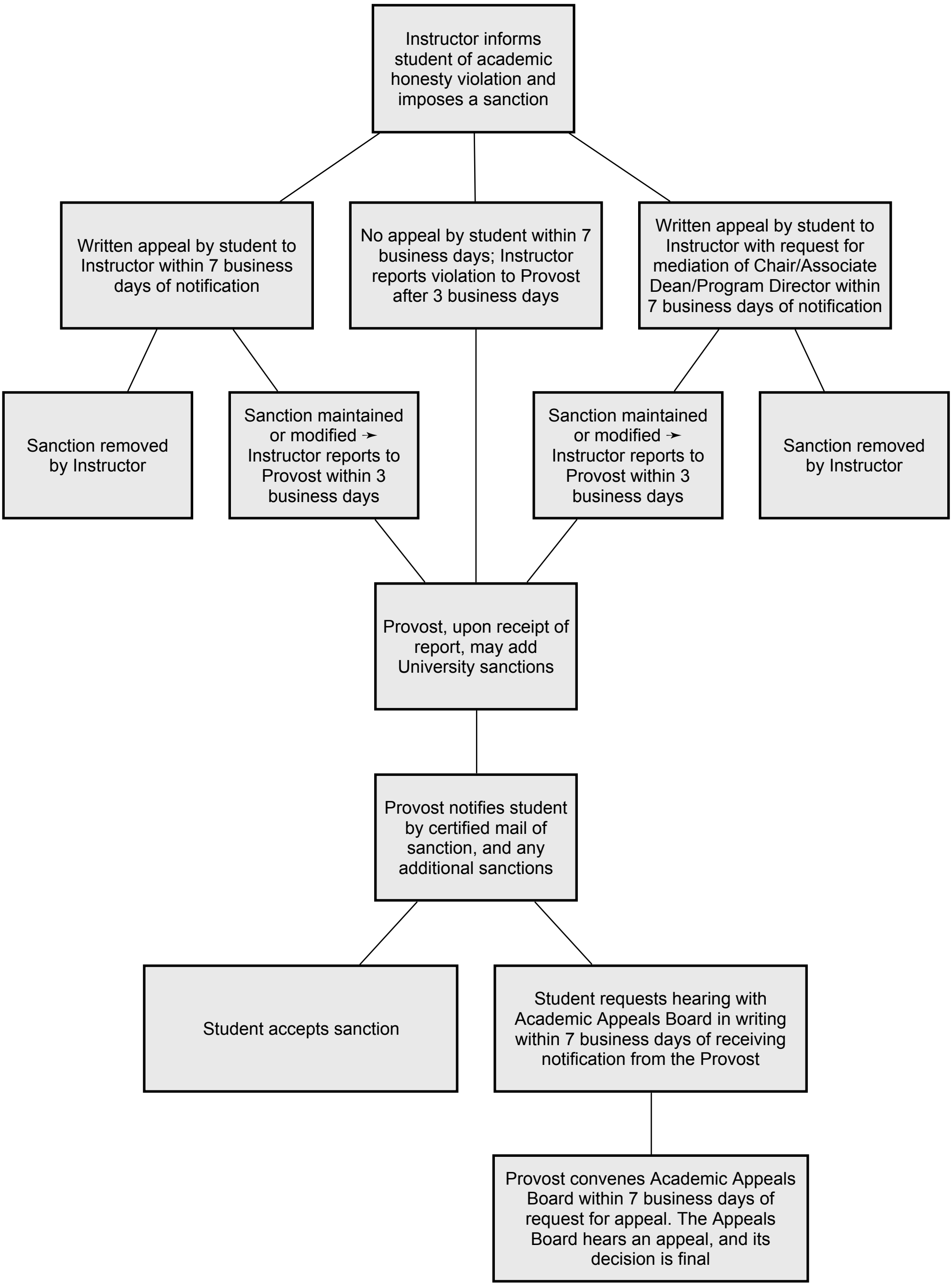Appendix 1: Timeline for Appeals Process